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ARIZONA CORPORATION COMMISSION



0000066673

Direct Line: (602) 542-4143  
Fax: (602) 542-0765  
E-mail: [kmayes@azcc.gov](mailto:kmayes@azcc.gov)

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February 12, 2007

Mr. Lee M. Nackman  
506 Deer Horn Court  
Prescott, AZ 86301

Re: UniSource Energy Prescott representative; Docket No. G-04204A-06-0463 G-04204A-06-0013  
G-04204A-05-0831

Dear Mr. Nackman,

Thank you for your letter. I also am concerned about the lack of a UniSource Energy Prescott office and will be raising this issue in the upcoming UNS gas rate case. It is a particularly pertinent matter in light of the impact that rising gas costs have had on the residents of Northern Arizona.

If I can be of further assistance, please do not hesitate to contact me.

Sincerely,

Kris Mayes  
Commissioner

Cc: Chairman Jeff Hatch-Miller  
Commissioner William Mundell  
Commissioner Mike Gleason  
Commissioner Gary Pierce  
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Heather Murphy

Arizona Corporation Commission  
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**Lee M. & Sydney R. Nackman**

506 Deer Horn Court  
Prescott, Arizona 86301  
928-717-0813

January 22, 2007

Kris Maye, Commissioner  
Arizona Corporation Commission  
1200 West Washington,  
Phoenix, Arizona 85007

Dear Ms. Maye:

This is a request for the UniSource Energy Service to reestablish a representative in Prescott.

After receiving my Gas bill dated 12./11/2006 and reading the, Public Notice for Rate Increase, and the, " UniSource Gas Price Update" report which were enclosed, I attempted to contact the company to obtain some general information and definitions.

Between December 18 and 20, I attempted to get this information by phone. I called several numbers in the UniSource material and was unable to reach a person. I then contacted someone in our city offices who advised me that there is no longer an office in Prescott but only places to drop off payments. The Wilkerson Dr. Prescott, AZ. 86301 address appearing on the Billing Statement, I later found out, is a construction office and one of the drop box locations for bill payment but not a place where I could speak to someone.

At this point, I contacted the Commission Office where I received some of the information I was seeking from Al Amezcua. Still needing to speak with a UniSource representative, he said he would document our conversation and refer my call to the company. He assured me that someone would be in touch with me. On December 21, Carol a representative located in Cottonwood called me. Our conversation was congenial and she answered my questions.

I find it incomprehensible that with the population and income UniSource derives from Prescott that there is no representative located in Prescott.

Sincerely,

*Lee M. Nackman*  
Lee M. Nackman

